

CHUKA

UNIVERSITY



UNIVERSITY EXAMINATIONS

**EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR OF
SOCIOLOGY**

SOCI 446: CONFLICT RESOLUTION AND MANAGEMENT

STREAMS: SOCI

TIME: 2 HOURS

DAY/DATE: TUESDAY 19/12/2023

2.30 P.M. – 4.30 P.M.

INSTRUCTIONS

- **Answer question one and any other two questions**
- **Do not write anything on the question paper**

Question one

- Discuss the following theories in relation to conflict:
 - Freudian interpretation and psychoanalysis. (5 marks)
 - Social Identity theory (5 marks)
- Which is the strategy for conflict resolution and management. (10 marks)
- Explain FIVE characteristics of conflicts using relevant examples? (10 marks)

Question two

With examples from the contemporary society, discuss Biological and Socio-biological theories. (20 marks)

Question three

- Discuss triangulation in the process of Conflict Analysis. (4 marks)
- Using a current conflict situation in Kenya, discuss the four key questions for conflict analysis. (16 marks)

Question four

- i) Define conflict analysis (1 mark)
- ii) Classify at least five tools used for managing conflict. (10 marks)
- iii) Explain three approaches commonly used for conflict analysis. (9 marks)

Question five

- i) Define the term conflict. (1 marks)
 - ii) Explain the tree views of conflict in the Kenyan context. (9 marks)
 - iii) Differentiate four differences between traditional and current view of conflict. (10 marks)
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