

CHUKA



UNIVERSITY

**UNIVERSITY EXAMINATIONS**

**EXAMINATION FOR THE AWARD OF BACHELOR OF SCIENCE IN  
INFORMATION SCIENCE**

**BSIS 140: KNOWLEDGE MANAGEMENT  
STREAMS:**

**TIME: 2 HOURS**

**DAY/DATE: FRIDAY 12/4/2024**

**11.30 A.M. – 1.30 P.M.**

**INSTRUCTIONS:**

- 1. This examination paper has FIVE (5) questions**
- 2. Candidates are required to attempt QUESTION 1 and ANY OTHER TWO questions**
- 3. No reference material of ANY KIND should be carried into the examination room.**
- 4. DO NOT write on the question paper**

**QUESTION ONE (30 MARKS)**

- (a) Analyze community library as a hub of knowledge management in the society. (10 marks)
- (b) The key to success in innovation, stems from effective management of tacit knowledge. Discuss. (10 marks)
- (c) (i) Explain FIVE approaches to acquiring indigenous knowledge. (5 marks)
- (ii) Demonstrate the application of knowledge as a framework for evaluating and incorporating new information and experiences. (5 marks)

**QUESTION TWO (20 MARKS)**

- (a) Explain the contribution of Dr. S.R. Ranganathan in the acquisition process of knowledge management (10 marks)
- (b) Analyze FIVE techniques of capturing tacit knowledge. (10 marks)

**QUESTION THREE (20 MARKS)**

- (a) Distinguish between information and knowledge. (10 marks)
- (b) Evaluate FIVE best practices of managing agricultural indigeneous knowledge.(10 marks)

**QUESTION FOUR (20 MARKS)**

- (a) Explain FIVE professional competences applied in the management of knowledge in a modern library. (10 marks)
- (b) Illustrate challenges of managing embended knowledge in the 21<sup>st</sup> century. (10 marks)

**QUESTION FIVE (20 MARKS)**

- (a) Explain the role of culture in the management of knowledge in an institution of higher learning. (10 marks)
  - (b) Discuss the effectiveness of socialization as a process of managing knowledge in an organization. (10 marks)
- .....