

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

 EXAMINATION FOR THE AWARD OF DEGREE OF MASTER OF BUSINESS
 ADMINISTRATION

MBAD 842: LEADERSHIP AND ORGANIZATIONAL MANAGEMENT

STREAMS:

TIME:3 HOURS

DAY/DATE: THURSDAY 13/04/2023

11.30 A.M. –2.30 P.M.

INSTRUCTIONS

Answer Question One and any Three Questions

Question One

One day, a certain unnamed professor met with a group of students right out of the gate, the students sought his audience which he gave them. Upon interaction he realized that most of them were students pursuing a higher-level degree but also unsure of the specializations they would pursue in the university. He explored with them the various options offered but not before analyzing various corporate leaders in leading firms across the world. Some mentioned were companies like Microsoft, Google, IBM, Verizon, and American Airlines among others.

He further said “that most business leaders and career coaches have vast knowledge on organizational management. Therefore, he advised them to pursue organizational management.

- a) What is your view as regards to the advice given to these students? (15 marks)
- b) Explain the main characteristics of organizational analysis (10 marks)

Question Two

- a) Analyze development in an organization’s macro environment that can help it take advantages of changing opportunities (10 marks)
- b) Explain three models of organizational analysis (15 marks)

Question Three

- a) In the recent years, especially in the wake of Covid 19 and economic meltdown, many organizations have closed shop or they have had to do organizational diagnostics. Discuss in detail the concept of organizational diagnosis showing its place and significance in modern organizational management (15 marks)
- b) Leadership style has a great impact in the success of all organizations. Explain the circumstances that may necessitate transformative leadership (10 marks)

Question Four

- a) To a large extent, leadership skills contribute to organizational performance. Explain the key leadership skills necessary for effective management of work teams (10 marks)
- b) Discuss any 3 Organization development interventions that can be in applied in management today (15 marks)

Question Five

- a) Situational factors play a key role in identifying appropriate leadership style. Evaluate Fielders contingency theory of leadership as applied to improve leadership effectiveness (15 marks)
 - b) Discuss 2 models used to explain organizational diagnostics (10 marks)
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