

CHUKA

UNIVERSITY



UNIVERSITY EXAMINATIONS

EXAMINATION FOR THE AWARD OF DEGREE OF MASTER OF EDUCATION

EAPE 812: ORGANIZATIONAL BEHAVIOUR

STREAMS: MED (PART-TIME)

TIME: 3 HOURS

DAY/DATE: FRIDAY 08/08/2025

2.30 P.M. – 5.30 P.M.

INSTRUCTIONS:

- **Answer Question One and any other 2 questions**

QUESTION ONE

- a) Human behavior is a cornerstone to organizational behavior. Based on this premise, discuss FIVE foundations of human behavior (10 marks)
- b) Analyze FIVE key characteristics of organizational behavior (10 marks)
- c) Describe FIVE qualities of a great organizational culture (5 marks)
- d) Critique the steps in building a high-performing organizational culture (5 marks)

QUESTION TWO

With specific reference to practicality of Organizational Behavior, analyze any THREE theories of motivation. (15 marks)

QUESTION THREE

- a) Discuss the THREE steps of Kurt-Lewin Three step model for change management. (6 marks)
- b) Describe FOUR types of organizational structures. (9 marks)

QUESTION FOUR

- a) Illustrate FOUR modes of communication flow (8 marks)
 - b) Justify the aspect of diversity and inclusivity in the workplace (7 marks)
-