

CHUKA

UNIVERSITY



UNIVERSITY EXAMINATIONS

EMBU CAMPUS

EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR OF HOTEL
MANAGEMENT

BCHM 271: HOSPITALITY PROPERTY MANAGEMENT

STREAMS: BCHM (Y2S1)

TIME: 2 HOURS

DAY/DATE: FRIDAY 08/08/2025

2.30 P.M. – 4.30 P.M.

INSTRUCTIONS:

- Answer ALL Questions in section A and any TWO Questions in section B
- Do not write anything on the question paper

SECTION A (30 MARKS)

1. Explain three areas of sustainable practices within hospitality organizations. (6 marks)
2. Write short notes on five factors considered in choice of materials for designing a restaurant. (5 marks)
3. Examine five key functions of a facility manager in the hospitality industry. (5 marks)
4. Describe any five key goals hospitality facility designers have in mind when designing food service establishments. (5 marks)
5. Expound four classification of equipment's used in a restaurant offering table service method (4 marks)
6. Make clear five qualities of a competent property manager in the hospitality industry. (5 marks)

SECTION B (40 MARKS)

7. a) Explain in detail five frequent types of maintenance that are carried out in hospitality establishments (10 marks)
- b) Discuss five threats that hospitality facilities face during their lifecycle. (10 marks)
8. a) Describe five emerging trends that influence how operations are carried out in hospitality properties (10 marks)
- b) Explain five factors that are considered while purchasing restaurant equipment (10 marks)
9. a) Analyse five key security measures a food service establishment should utilize to minimize loss of equipment's. (10 Marks)
- b) An investor approaches you intending to start an accommodation facility. Advise him on key categories of accommodation equipment's should not miss in his plan (10 Marks)

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