

**CHUKA**



**UNIVERSITY**

**UNIVERSITY EXAMINATIONS**

**FOURTH YEAR EXAMINATION FOR THE AWARD OF DEGREE OF  
BACHELOR OF PSYCHOLOGY**

**PSYC 482: APPLICATION OF INDUSTRIAL PSYCHOLOGY**

**STREAMS**

**TIME: 2 HOURS**

**DAY/DATE: WEDNESDAY 24/3/2021**

**2.30 PM – 4.30 PM**

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**INSTRUCTIONS:**

- Answer Question One and any other Two in the answer booklet provided.

- 1.a) Discuss five differences between job analysis and Job evaluation. [10 Marks]  
b) Explain any five methods that an organization can use to motivate its employees.  
c) As an industrial psychologists how would you integrate any five tips to assist employees in your organization to achieve work life balance. [10 Marks]
  2. As an organizational psychologist use the recruitment/hiring process steps to get a suitable secretary for the organization that you work for. [20 Marks]
  - 3(a) Evaluate any five benefit of conflict resolution at the work place. [10 Marks]  
b) Distinguish between health and safety. [2 Marks]  
c) Explain four ways in which an organization would benefit by complying with health and safety requirements as stipulated by the government. [8 Marks]
  - 4a) Describe any five leadership skills required of a leader in an organization. [10 Marks]  
b) Explore any five links between satisfaction and commitment in the work place. [10 Marks]
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