

CDEV 140

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

**EXAMINATION FOR THE AWARD OF
DIPLOMA IN COMMUNITY DEVELOPMENT**

CDEV 0140: BASIC FUNCTIONS OF MANAGEMENT

STREAMS: CDEV

TIME: 2 HOURS

DAY/DATE: MONDAY 20/04/2020

8.30 A.M – 10.30 A.M.

INSTRUCTIONS:

- Answer Question one and any other Two.

QUESTION ONE

- a) Define the term management and state the salient features which highlight the nature of management. [10 Marks]
- b) Discuss the basic functions of management. [10 Marks]
- c) Discuss the importance of management to any organization. [10 Marks]

QUESTION TWO

- a.) Briefly describe who a manager is and the managerial skills that are necessary for effective management. [10 Marks]
- b.) Compare and contrast the classical and behavioral theories of management. [10 Marks]

QUESTION THREE

- a) Using Mintzberg theory, show how managerial roles are grouped into 3 broad categories. [10 Marks]
- b) Describe the various leadership styles. [10 Marks]

QUESTION FOUR

- a) Motivation is very important for an organization. Discuss. [10 Marks]
- b) State and explain the qualities which a manager should have to effectively manage a business organization. [10 Marks]

QUESTION FIVE

- a) Discuss the limitations of management. [10 Marks]
- b) Discuss the various barriers to effective communication in any organization. [10 Marks]

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