

CDEV 140

CHUKA



UNIVERSITY

**UNIVERSITY EXAMINATIONS**

**EXAMINATION FOR THE AWARD OF  
DIPLOMA IN COMMUNITY DEVELOPMENT**

**CDEV 0140: BASIC FUNCTIONS OF MANAGEMENT**

**STREAMS: CDEV**

**TIME: 2 HOURS**

**DAY/DATE: MONDAY 20/04/2020**

**8.30 A.M – 10.30 A.M.**

---

**INSTRUCTIONS:**

- Answer Question one and any other Two.

**QUESTION ONE**

- Define the term management and state the salient features which highlight the nature of management. [10 Marks]
- Discuss the basic functions of management. [10 Marks]
- Discuss the importance of management to any organization. [10 Marks]

**QUESTION TWO**

- Briefly describe who a manager is and the managerial skills that are necessary for effective management. [10 Marks]
- Compare and contrast the classical and behavioral theories of management. [10 Marks]

**QUESTION THREE**

- Using Mintzberg theory, show how managerial roles are grouped into 3 broad categories. [10 Marks]
- Describe the various leadership styles. [10 Marks]

**QUESTION FOUR**

- a) Motivation is very important for an organization. Discuss. [10 Marks]
- b) State and explain the qualities which a manager should have to effectively manage a business organization. [10 Marks]

**QUESTION FIVE**

- a) Discuss the limitations of management. [10 Marks]
- b) Discuss the various barriers to effective communication in any organization. [10 Marks]

.....