

CDEV 0101

THARAKA



UNIVERSITY

COLLEGE

UNIVERSITY EXAMINATIONS

**FIRST YEAR EXAMINATION FOR THE AWARD OF DIPLOMA
IN COMMUNITY DEVELOPMENT**

CDEV 0101: INTRODUCTION TO COMMUNICATION SKILLS

STREAMS: DIP. CDEV (Y1S1)

TIME: 2 HOURS

DAY/DATE: MONDAY 06/04/2020

8.30 A.M. – 10.30 A.M.

INSTRUCTIONS: Answer question ONE and any other TWO questions

QUESTION ONE (COMPULSORY)

- (a) State and explain five high-intensity study habits [10 marks]
- (b) Highlight any five ways of improving note taking [5 marks]
- (c) Show three types of group discussions giving an example of each [12 marks]
- (d) State three unethical practices in communication [3 marks]

QUESTION TWO

- (a) Using relevant examples, discuss the various barriers to effective listening [15 marks]
- (b) Outline five points to consider when preparing for examination [5 marks]

QUESTION THREE

- (a) As a community worker, identify and describe five types of listening skills you may have identified
- (b) Explain the difference between encoding and decoding [5 marks]

QUESTION FOUR

- (a) Describe the four stages model for communication of media messages [12 marks]
- (b) State five measures that may improve your listening skills [5 marks]
- (c) Define the term communication [3 marks]

QUESTION FIVE

Describe briefly things you can do to control your habits and choices

[20 marks]
