

**CHUKA**



**UNIVERSITY**

**UNIVERSITY EXAMINATIONS**

**EXAMINATION FOR THE AWARD OF DIPLOMA IN**

**COMS 0101: COMMUNICATION SKILLS**

**STREAMS: Y1S1**

**TIME: 2 HOURS**

**DAY/DATE: MONDAY 14/12/2020**

**8.30 A.M -10.30 A.M.**

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**INSTRUCTIONS TO CANDIDATES:**

- Answer three questions
- Question one is compulsory

1. a) Discuss communication and show the importance of studying it. [20 Marks]  
b) Elaborate on the parts of an academic essay. [10 Marks]
2. With the aid of relevant illustrations, discuss why anyone would engage in reading. [20 Marks]
3. a) Differentiate HEARING from LISTENING. [4 Marks]  
b) Discuss the levels of listening. [16 Marks]
4. A library is an essential aspect of the academic field.  
a) Describe the services that libraries offer. [5 Marks]  
b) Discuss the different types of libraries. [15 Marks]
5. Discuss the elements that constitute communication. [20 Marks]

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