

CHUKA



UNIVERSITY

UNIVERSITY SUPPLEMENTARY/SPECIAL EXAMINATIONS.

CHUKA & EMBU CAMPUSES

EXAMINATION FOR THE AWARD OF DIPLOMA IN TOURISM AND  
HOSPITALITY MANAGEMENT.

DTHM 0152: AIR TRANSPORT AND CABIN OPERATIONS

STREAMS: DIP

TIME: 2 HOURS

DAY/DATE: MONDAY 23/07/2018

8.30 A.M - 10.30 A.M

**INSTRUCTIONS:**

- Answer ALL Questions in Section A and any TWO in Section B
- Do not write anything on the Question paper.

**SECTION A: [30 MARKS]**

1. Define the following terms,
  - (a) Tourism [2 Marks]
  - (b) Air travel [2 Marks]
2. Briefly discuss five advantages of air transport. [5 Marks]
3. Outline four roles of transport in tourism. [4 Marks]
4. Briefly explain six key points in cabin crew briefing. [6 Marks]
5. Highlight three ways of ensuring safety in air transport. [3 Marks]
6. Briefly explain two environmental impacts of air transport. [4 Marks]
7. List four acceptable items that passengers can possess during a flight. [4 Marks]

**SECTION B: [40 MARKS]**

9. (a) Discuss the procedure followed during firefighting in cabin operation. [10 Marks]  
(b) Explain ten duties of flight attendant in air transport. [10 Marks]
10. Discuss the procedure for embarking and dis-embarking of passengers in cabin operations. [20 Marks]

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11. (a) Discuss eight risks associated with manual luggage handling in air transport. [8 Marks]

(b) Explain six essential considerations when handling luggage in cabin operations. [12 Marks]

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