

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

**EXAMINATION FOR THE AWARD OF
DIPLOMA IN EDUCATION PRIMARY**

PLLE 0273: COMMUNICATION AND LANGUAGE USE IN ENGLISH

STREAMS: DIP (EDUC) P.S.B

TIME: 2 HOURS

DAY/DATE: THURSDAY 09/08/2018

2.30 PM – 4.30 PM

INSTRUCTIONS:

- **Attempt three questions in all**
- **Question One is compulsory**

1. (a) Discuss the process of communication. [10 marks]
(b) Explain five ways in which a person communicates without words. [15 marks]
(c) Explain the difference between a decoder and encoder as used in communication. [5 marks]
 2. Discuss five types of touch as a form of non-verbal communication. [20 marks]
 3. Explain five characteristics of language. [20 marks]
 4. Writing is a form of communication. Discuss what it is explaining how you would make your academic writing effective. [20 marks]
 5. Discuss five examples of etiquette words that make communication effective, explaining circumstances under which they are used. [20 marks]
-