
CHUKA



UNIVERSITY

**UNIVERSITY EXAMINATIONS
RESIT/SPECIAL EXAMINATIONS**

**EXAMINATION FOR THE AWARD OF DIPLOMA IN PROJECT PLANNING AND
MANAGEMENT**

PPMA 0214: MANAGEMENT OF ORGANISATIONAL CHANGE

STREAMS:

TIME: 2 HOURS

DAY/DATE: WEDNESDAY 12/09/2018

8.30 A.M – 10.30 A.M

INSTRUCTION:

1. (a) Explain the impact of organizational change towards the management. (8 marks)
b) Identify and explain the three organizational elements that both drive change and are affected by change (12 marks)
c) Using relevant examples explain the different types of teams. (10 marks)
 2. With a relevant example explain the five broad approaches that can be used in change implementation. (20 marks)
 - 3 (a) Explain the different elements of change and how they have an impact on the organizational resources. (12 marks)
b) Explain the factors that lead to a successful organizational change. (8 marks)
 4. Discuss different barriers to communication and strategies to overcoming these barriers. (20 marks)
 5. Explain the steps that can be used to assess and see if change is effective. (20 marks)
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