CHUKA



UNIVERSITY

RESIT/ SPECIAL EXAMINATIONS

EXAMINATION FOR THE AWARD OF BACHELOR OF TOURISM AND HOSPITALITY MANAGEMENT

BTHM 333: HOSPITALITY LAW

STREAMS: BTHM TIME: 2 HOURS

DAY/DATE: MONDAY 23/07/2018 2.30 PM – 4.30 PM

INSTRUCTIONS:

Answer Question One and any other Two Questions

Ouestion One

You have been appointed as the head of legal services for XYZ hotel ltd. Your task is to explain to the staff on the below issues of law.

- (a) The purpose of a set of rules to organizations in the service industry. [10 marks]
- (b) The legal formalities to be considered in the formulation of a valid offer to the hotel customers. [8 marks]
- (c) Victor holds an auction of his furniture at which Ken, Mike and Mary bid. The highest bid of ksh. 10,000 is made by Mary. Victor refuses to sell. Advise Mary. [4 marks]
- (d) Distinguish between an natural person and an artificial person and describe the legal characteristics of each. [8 marks]

Question Two

- (a) Many companies are facing costly litigations due to tortuous acts committed by their employees.
 - (i) Discuss the essentials of a tortuous act [6 marks]
 - (ii) Explain the defences to a defamation case [6 marks]

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Question Three

- (a) Discuss the rules to be observed when making a tender offer to the public. [10 marks]
- (b) The requisite legal formalities that must be complied with before a contract comes into existence. [10 marks]

Question Four

- (a) The judiciary is the arm of Government that is concerned with application of law in adjudicating over legal disputes. Explain five functions of the judiciary. [10 marks]
- (b) Explain the characteristics of a legal person. [10 marks]