

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

EXAMINATION FOR THE AWARD OF DIPLOMA IN LEADERSHIP AND PUBLIC ADMINISTRATION

LAPA 0203: LEADING ORGANIZATIONAL CHANGE

STREAMS:

TIME: 2 HOURS

DAY/DATE: MONDAY 6/08/2018

8.30 A.M - 10.30 A.M.

INSTRUCTIONS:

- Answer Question ONE and any other TWO Questions.

QUESTION ONE

- (a) Describe any 5 key drivers of organizational change. [15 Marks]
- (b) Discuss Kurt Lewin's theory of change. [10 Marks]
- (c) Explain briefly your understanding of the term organizational change. [5 Marks]

QUESTION TWO

Elaborate on the main roles of a leader in a change process. [20 Marks]

QUESTION THREE

Describe how one can determine an organization's readiness for change. [20 Marks]

QUESTION FOUR

Identify and explain any 5 reasons why people generally oppose organizational change. [20 Marks]

QUESTION FIVE

Explain any 5 ways of managing resistance to change. [20 Marks]

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