

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

FIRST YEAR EXAMINATION FOR THE AWARD OF DIPLOMA IN LEADERSHIP AND PUBLIC ADMINISTRATION

LAPA 0102: LEADERSHIP AND SOCIAL RESPONSIBILITY

STREAMS:

TIME: 2 HOURS

DAY/DATE: MONDAY 6/08/2018

2.30 P.M - 4.30 P.M.

INSTRUCTIONS:

- Answer Question ONE and any other TWO Questions.

QUESTION ONE

- (a) Identify and explain any 5 ways in which leaders can be socially responsible in their community. [20 Marks]
- (b) Explain any 5 leadership skills that can help one manage dilemmas as they arise in organizations today. [10 Marks]

QUESTION TWO

Distinguish between internal and external challenges that leaders face. [20 Marks]

QUESTION THREE

Describe any 4 common dilemmas that managers are likely to encounter while in the line of duty. [20 Marks]

QUESTION FOUR

Describe any five leadership styles that good leaders can embrace to manage different societal expectations that in many circumstances create dilemma. [20 Marks]

QUESTION FIVE

Leadership role can be a challenge in itself. Explain how you can manage this challenge as a good leader. [20 Marks]