

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

RESIT/SPECIAL EXAMINATION

EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR OF COMMUNITY DEVELOPMENT

CDEV 326: CONFLICT MANAGEMENT IN THE COMMUNITY/ CDEV 210: CONFLICT MANAGEMENT AND RESOLUTION IN THE COMMUNITY

STREAMS: CDEV (Y3S2)/ (Y2S2)

TIME: 2 HOURS

DAY/DATE: WEDNESDAY 25/07/2018

11.30 A.M. – 1.30 P.M.

INSTRUCTIONS:

- Q1. (a) Distinguish between effects and impacts of conflicts in the community. (20 marks)
- (b) Describe the stages of conflict. (10 marks)
- Q2. (a) Describe the three schools of thought according to Fischer (2000). (6 marks)
- (b) Conflicts could be viewed positively or negatively. Discuss (12 marks)
- Q3. (a) Discuss tools for analysing the conflicts. (12 marks)
- (b) Discuss how power can be balanced in the conflict of the District. (8 marks)
- Q4. Discuss the role of NGOs in conflict management. (20 marks)
- Q5. (a) Differentiate between root causes and triggers of conflict. (10 marks)
- (b) Outline stages of the process of mediation in conflict management. (10 marks)
-