

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

THARAKA CAMPUS

**EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR
OF SCIENCE IN COMMUNITY DEVELOPMENT**

CDEV 314: COMMUNITY CONFLICT MANAGEMENT

STREAMS: BSC (CDEV)

TIME: 2 HOURS

DAY/DATE: WEDNESDAY 11/4/2018

11.30 A.M. – 1.30 P.M.

INSTRUCTIONS: ANSWER QUESTION ONE AND ANY OTHER TWO QUESTIONS

1. (i) Explain the characteristics of conflicts. [8 marks]
- (ii) Examine the strategies used in managing community conflicts. [12 marks]
- (iii) Describe the types of community conflicts. [10 marks]
2. (a) Explore the causes of conflicts in Kenyan communities. [10 marks]
- (b) Competition and conflicts are closely related. Discuss. [10 marks]
3. (a) Examine the skills of emotional intelligence in relation to a specific Kenyan community. [10 marks]
- (b) By classification, discuss the effects of conflicts in community development. [10 marks]
4. (a) Discuss the early conflict management models. [12 marks]
- (b) Successful conflict resolution depends on a mediators ability. Justify.[8 marks]
5. As a professional conflict management officer working among North Eastern Kenya communities that are on conflict, describe the steps you will follow in solving the said conflicts. [20 marks]