

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

**FIRST YEAR EXAMINATION FOR THE AWARD OF DEGREE
OF BACHELOR OF SCIENCE IN ANIMAL SCIENCE**

AGBM 102: PRINCIPLES OF MANAGEMENT

STREAMS: BSC (ANSC)

TIME: 2 HOURS

DAY/DATE: MONDAY 16/4/2018

8.30 A.M. – 10.30 A.M.

INSTRUCTION: ANSWER QUESTION ONE AND ANY OTHER THREE QUESTIONS

QUESTION ONE (25 MARKS)

- (a) Henri Fayol is known as father of operational approach to management. Discuss his contribution to the classical approach to management theory. [10 marks]
- (b) Explain the various types of organizations. [10 marks]
- (c) ‘Employees are an asset in any enterprise’. Explain. [5 marks]

QUESTION TWO (15 MARKS)

- (a) ‘Planning without controlling is useless’. Discuss. [5 marks]
- (b) Explain how external factors influence the effectiveness of a manager. [10 marks]

QUESTION THREE (15 MARKS)

- (a) Explain and show the importance of skills required by managers at different levels in an organization. [6 marks]
- (b) Describe the leadership style managers can adopt to influence people to contribute towards organizational goals. [9 marks]

QUESTION FOUR (15 MARKS)

- (a) Explain why management is viewed as “getting things done through others’ efforts”. [5 marks]
- (b) Explain the following terms:
 - (i) Performance appraisal [5 marks]
 - (ii) Policy [5 marks]

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QUESTION FIVE

- (a) Explains five traits that make a manager an effective leader. [5 marks]
- (b) Discuss the benefits of an effective control system to an organization citing relevant examples. [10 marks]
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