

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

**SECOND YEAR EXAMINATION FOR THE AWARD OF DEGREE
OF BACHELOR OF SCIENCE (COMMUNITY DEVELOPMENT)**

CDEV 210/326: CONFLICT MANAGEMENT AND RESOLUTION IN THE COMMUNITY

STREAMS: BSC (CDEV)

TIME: 2 HOURS

DAY/DATE: WEDNESDAY 16/4/2018

11.30 A.M. – 1.30 P.M.

INSTRUCTION:

- Q1. (a) Differentiate root causes and triggers of conflict. [10 marks]
(b) Discuss impacts of conflicts in the community. [10 marks]
(c) Conflicts have a role in the society. Justify. [10 marks]
- Q2. (a) Discuss how power can be balanced in the conflicts within your county.[8 marks]
(b) Describe the three schools of thought about conflict. [12 marks]
- Q3. (a) Conflicts could be viewed positively or negatively. Discuss. [10 marks]
(b) With reference to fisher (2000), explain any five tools that can be used in analysis conflicts. [10 marks]
- Q4. (a) Describe possible symptoms of conflict in the community. [10 marks]
(b) Outline the stages of mediation process resolving conflict. [10 marks]
- Q5. Discuss negotiation strategies used in a conflict. [20 marks]
-