

CHUKA



UNIVERSITY

RESIT/ SPECIAL EXAMINATIONS

**EXAMINATION FOR THE AWARD OF
DIPLOMA IN PROJECT MANAGEMENT**

CDEV 0104: INTRODUCTION TO GROUP DYNAMICS

STREAMS: DIP (PPMA)

TIME: 2 HOURS

DAY/DATE: WEDNESDAY 12/09/2018

8.30 AM – 10.30 AM

INSTRUCTIONS:

Answer Question One and any other Two Questions

SECTION A

Question One – 30 marks

- (a) Explain the following concepts as used in group dynamics:
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|---------------------|-----------|
| (i) Norms | [2 marks] |
| (ii) Group dynamics | [2 marks] |
| (iii) Community | [2 marks] |
| (iv) Roles | [2 marks] |
| (v) Leadership | [2 marks] |
- (b) Using appropriate examples, explain any five styles of reacting to conflict according to Thomas Kilmann. [10 marks]
- (c) Discuss any four characteristics of groups in our contemporary society. [8 marks]
- (d) Differentiate formal from informal types of groups. [2 marks]

SECTION B

Question Two – 20 marks

- (a) State and explain factors that affect cohesion in groups. [10 marks]

- (b) Using appropriate examples, explain the patterns of group interaction and communication. [10 marks]

Question Three – 20 marks

- (a) Discuss the advantages and disadvantages of group aided decision making process. [10 marks]

- (b) Use appropriate examples to explain reasons why individuals join groups. [10 marks]

Question Four – 20 marks

- (a) Explain the various stages of group development. [10 marks]

- (b) Discuss the advantages and disadvantages of being a member of a group. [10 marks]

Question Five – 20 marks

- (a) By use of examples, explain factors that affect success of functional groups. [10 marks]

- (b) Discuss any five positions outcomes of conflicts in groups. [10 marks]
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