

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

**EXAMINATION FOR THE AWARD OF DEGREE
OF BACHELOR OF SCIENCE IN INFORMATION SCIENCE**

BSIS 241: MANAGEMENT OF LIBRARIES AND INFORMATION CENTRES

STREAMS: BSIS

TIME: 2 HOURS

DAY/DATE: WEDNESDAY 11/4/2018

2.30 P.M. – 4.30 P.M.

INSTRUCTION: ANSWER QUESTION 1 AND ANY OTHER 2 QUESTIONS

SECTION A (30 MARKS) – ANSWER ALL QUESTIONS

QUESTION 1

- (a) Discuss the situational management theory and its application today in the management of libraries and information centres. [12 marks]
- (b) Change in libraries and information centers is inevitable. Discuss. [10 marks]
- (c) Explain how the inter-individual standards error could be avoided during appraisal. [8 marks]

SECTION B (40 MARKS) – ANSWER ANY 2 QUESTIONS

QUESTION 2

- (a) Discuss how the challenge of funds embezzlement could be solved when managing libraries and information centres finances. [10 marks]
- (b) Discuss the significance of subordination of individual interest principal in managing libraries and information centers. [10 marks]

QUESTION 3

- (a) Financial incentives contribute a very minimal percentage in motivating library and information centers' staff. Discuss. [10 marks]
- (b) Explain how training and development of staff improves organizational climate. [10 marks]

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QUESTION 4

- (a) Different situations call for different leadership styles. Discuss [12 marks]
- (b) Explain how you would execute the controlling function of management. [8 marks]

QUESTION 5

- (a) Explain 7 reasons why libraries and archives are classified as high risk institutions. [7 marks]
 - (b) Explain how a manager could encourage staff that shy away from delegation because of fear of mistakes. [6 marks]
 - (c) Discuss the importance of screening candidates during staff recruitment and selection. [7 marks]
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