

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

EMBU CAMPUS

EXAMINATION FOR THE AWARD OF DIPLOMA IN PUBLIC ADMINISTRATION.

LAPA 0251: HUMAN RESOURCE DEVELOPMENT

STREAMS: DIP (LAPA)

TIME: 2 HOURS

DAY/DATE: THURSDAY 7/12/2017

11.30 A.M - 1.30 P.M.

INSTRUCTIONS:

- Answer Question ONE and any other TWO Questions.
- Do not write anything on the question paper

QUESTION ONE

- (a) Discuss the features of Human Resource Development. [10 Marks]
- (b) How does HR Development benefit both an individual and the organization? Explain. [10 Marks]
- (c) Discuss the three components of Human Resource Development. [10 Marks]

QUESTION TWO

- (a) Highlight at least FIVE reasons of staff training and development. [10 Marks]
- (b) List at least FIVE advantages and FIVE disadvantages of On-the-Job training. [10 Marks]

QUESTION THREE

- (a) Discuss at least FIVE fundamental principles of Adult Learning. [15 Marks]
- (b) List down barriers to adult learning. [5 Marks]

QUESTION FOUR

- (a) Explain FOUR major techniques of Job Design. [12 Marks]
- (b) Draw and explain Maslow's hierarchy of needs Theory in relation to employee motivation. [8 Marks]

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