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FIRST YEAR EXAMINATION FOR THE AWARD OF CERTIFICATE IN PROJECT PLANNING AND MANAGEMENT

PPMA 00131: GROUP DYNAMICS IN PROJECT MANAGEMNT

STREAMS: CERT PPMA Y1S3 TIME: 2 HOURS

DAY/DATE: WEDNESDAY 14/08/2019 11.30 A.M - 1.30 P.M.

INSTRUCTIONS:

- Answer Question ONE and any other TWO Questions
- Do not write anything on the Question paper

QUESTION ONE

- (a) Identify and explain two broad categories upon which groups are categorized, use examples for each category to support your answer. (4 marks)
- (b) Identify and explain three main approaches used in the study of group dynamics. (6 marks)
- (c) Identify five factors that prompt role conflicts within a group. (10 marks)
- (d) Discuss the various strategies that you can use in overcoming social loafing in a group.

 (10 marks)

QUESTION TWO

(a) Groups form to meet various needs both for individuals and group as a whole. Discuss.

(10 marks)

(b) Discuss any five essentials factors that prompt people to be attracted to others in a group working together on a project. (10 marks)

OUESTION THREE

- (a) Briefly discuss the stages of group progression/formation. (10 marks)
- (b) Explain five possible reasons for the Emergence of Informal Groups in project contexts. (10 marks)

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QUESTION FOUR

(a) Identify four benefits of belonging to an informal group.
 (4 marks)
 (b) Discuss the Eight Cs for effective team building among groups.
 (16 marks)

QUESTION FIVE

(a) Explain five ways in which as a project manager you can avoid productivity losses while working with groups. (10 marks)

(b) Explain five importance of studying groups. (10 marks)
