

**CHUKA**



**UNIVERSITY**

**UNIVERSITY EXAMINATIONS**

**CHUKA AND EMBU CAMPUSES**

**EXAMINATION FOR THE AWARD OF CERTIFICATE IN PROJECT PLANNING  
AND MANAGEMENT**

**PPMA 00131: GROUP DYNAMICS IN PROJECT MANAGEMENT**

**STREAMS: CERT. PPMA Y1S3**

**TIME: 2 HOURS**

**DAY/DATE: TUESDAY 06/08/2019**

**2.30 P.M. – 4.30 P.M.**

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**INSTRUCTIONS:**

- **Answer question ONE and any other TWO questions**

**SECTION A**

**QUESTION ONE (30 MARKS)**

- (a) Discuss the advantages and disadvantages of being a member of a group. (10 marks)
- (b) Using appropriate examples, explain any three groups problem solving techniques. (6 marks)
- (c) Discuss any four characteristics of groups in our contemporary society. (8 marks)
- (d) Differentiate any three types of groups that you have studied. (6 marks)

**SECTION B**

**QUESTION TWO (20 MARKS)**

- (a) State and explain any five tools for managing and resolving conflicts in groups. (10 marks)
- (b) Using appropriate examples, describe the various stages of group development. (10 marks)

**QUESTION THREE (20 MARKS)**

- (a) State and explain factors that affect cohesion in groups. (10 marks)
- (b) Use appropriate examples to explain reasons why individuals join groups. (10 marks)

**QUESTION FOUR (20 MARKS)**

- (a) Use appropriate examples to explain the importance of studying groups in our contemporary society. (10 marks)
- (b) The success of groups is determined by both internal and external factors, in view of this discuss any five such factors. (10 marks)

**QUESTION FIVE (20 MARKS)**

- (a) Using appropriate examples, explain the patterns of group interaction and communication. (10 marks)
  - (b) State and explain any five causes of conflicts in groups. (10 marks)
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