

**CHUKA**



**UNIVERSITY**

**UNIVERSITY EXAMINATIONS  
EMBU/IGEMBE**

**EXAMINATION FOR THE AWARD DIPLOMA IN LEADERSHIP AND PUBLIC  
ADMINISTRATION**

**LAPA 0252: PERSONAL DEVELOPMENT AND ORGANIZATIONAL CULTURE**

**STREAMS:**

**TIME: 2 HOURS**

**DAY/DATE: WEDNESDAY 4/12/2019**

**8.30 A.M – 10.30 A.M**

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**INSTRUCTIONS**

**Answer question one and any other two questions**

**QUESTION ONE**

- (a) Define human resource management. [5 marks]
- (b) State five objectives of human resource management. [10 marks]
- (c) Highlight five principles of human resource management. [15 marks]

**QUESTION TWO**

- (a) State five functions of human resource management. [10 marks]
- (b) Differentiate between human resource management and human resource development. [10 marks]

**QUESTION THREE**

- (a) State five benefits of human resource development. [10 marks]
- (b) Explain three types of most common internal factors that influence behaviour of work. [10 marks]

**QUESTION FOUR**

- (a) What impacts morale in an organization? [10 marks]
- (b) What is the difference between training and development. [10 marks]

**QUESTION FIVE**

(a) Describe the obstacles and challenges of implementation strategic resource development initiatives. [10 marks]

(b) Explain the following components of strategic human resource management. [10 marks]

(i) Strategic planning

(ii) Strategic training

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