

**CHUKA**



**UNIVERSITY**

**UNIVERSITY EXAMINATIONS**

**EMBU / IGEMBE**

**EXAMINATION FOR THE AWARD OF  
DIPLOMA IN LEADERSHIP AND PUBLIC ADMINISTRATION**

**LAPA 0203: LEADING ORGANIZATION CHANGE**

**STREAMS: DIP (LAPA)**

**TIME: 2 HOURS**

**DAY/DATE: TUESDAY 03/12/2019**

**8.30 AM – 10.30 AM**

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**INSTRUCTIONS:**

**Answer Question One and any other Two**

1. (a) Discuss the leaders Role's in the organizational change. [15 marks]  
(b) Examine the strategies for coping with resistance in an organization. [15 marks]
  2. Discuss the factors leading to organizational change. [20 marks]
  3. Analyze the factors that lead to Resistance in an organization. [20 marks]
  4. Discuss how you can create an organization readiness for change. [20 marks]
  5. Analyze how you can create an environment for change in an organization. [20 marks]
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