

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

EXAMINATION FOR THE AWARD OF DIPLOMA IN BUSINESS MANAGEMENT

DIBM 0217: ORGANIZATION THEORY

STREAMS: Y2S2

TIME: 2 HOURS

DAY/DATE: WEDNESDAY 4/12/2019

8.30 A.M – 10.30 A.M

INSTRUCTIONS

Answer question one and any other two questions

QUESTION ONE

- (a) Scientific management by Fredrick Taylor developed uniform standards of work to ensure achievement of organizational goals, briefly discuss its benefits and disadvantages. [10 marks]
- (b) Discuss the factors that determine the number of subordinates that report to one superior. [10 marks]
- (c) Organization is a system which has to adapt to changing environment, discuss this statement analyzing the three modern theories. [10 marks]

QUESTION TWO

- (a) Organization structure determines how information and when it flows in the organization. Discuss the components of organization structure. [12 marks]
- (b) Briefly discuss what delegation is and the types of problems related to it. [8 marks]

QUESTION THREE

- (a) Explain the advantages and disadvantages of centralization of authority. [10 marks]
- (b) Discuss the factors that determine organizational structure and design. [10 marks]

QUESTION FOUR

(a) Differentiate between power and authority and discuss the three sources of power in an organization. [10 marks]

(b) Organization structure can give rise to heightened political activities in an organization. Discuss areas in which structures create political arenas. [10 marks]
