

CHUKA



UNIVERSITY

**UNIVERSITY EXAMINATIONS**

**THARAKA UNIVERSITY COLLEGE**

**EXAMINATION FOR THE AWARD OF DIPLOMA IN LEADERSHIP &  
PUBLIC ADMINISTRATION**

**LAPA 0111: INTRODUCTION TO PROFESSIONAL COMPETENCIES**

**STREAMS: DIP. LAPA**

**TIME: 2 HOURS**

**DAY/DATE: WEDNESDAY 07/8/2019**

**8.30 A.M. – 10.30 A.M.**

**INSTRUCTIONS: Answer question ONE and any other TWO questions**

**QUESTION ONE**

- (a) Identify and explain 4 levels of professional competencies [20 marks]
- (b) Define the following terms
  - (i) Competencies [2 marks]
  - (ii) Profession [2 marks]
  - (iii) Professional competencies [2 marks]
  - (iv) Core competencies [2 marks]
  - (v) Core values [2 marks]

**QUESTION TWO**

- (a) Identify and explain any 6 core values of public service [12 marks]
- (b) Identify any 4 objectives of managing professional competencies [8 marks]

**QUESTION FOUR**

- (a) Mention one profession and explain its core, technical and managerial competencies [15 marks]
- (b) Describe the key skills necessary in management. [5 marks]

**QUESTION FIVE**

- (a) Briefly explain 4 different types of presentation skills [12 marks]
- (b) Why are effective presentation skills important to a leader [8 marks]
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