

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

**EXAMINATION FOR THE AWARD OF
DIPLOMA IN LEADERSHIP AND PUBLIC ADMINISTRATION**

LAPA 0102: LEADERSHIP AND SOCIAL RESPONSIBILITY

STREAMS: DIP (LAPA)

TIME: 2 HOURS

DAY/DATE: TUESDAY 03/12/2019

2.30 PM – 4.30 PM

INSTRUCTIONS:

Answer Question One and any other Two Questions

QUESTION ONE

- (a) Explain challenges facing leaders in the society today. [6 marks]
- (b) Discuss the importance of Chuka University engaging in corporate social responsibility. [10 marks]
- (c) Importance of studying public administration. [10 marks]

QUESTION TWO

“Leaders are born not made”: identify the attributes theories that form the basis of the Great Man’s Theory. [20 marks]

QUESTION THREE

- (a) Discuss the importance of effective communication to the success of an organization. [10 marks]
- (b) Explain hindrances to effective communication. [10 marks]

QUESTION FOUR

- (a) Define motivation and explain importance of motivating staff. [12 marks]
- (b) Discuss various methods of conflict resolution. [8 marks]

QUESTION FIVE

- (a) Discuss the arguments for and against corporate social responsibility. [12 marks]
- (b) Explain reasons as to why many leaders don't delegate work to the junior staff. [5 marks]
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