

**CHUKA**



**UNIVERSITY**

**UNIVERSITY EXAMINATIONS**

**EXAMINATION FOR THE AWARD OF  
DIPLOMA IN LEADERSHIP AND PUBLIC ADMINISTRATION**

**LAPA 0101: LEADERSHIP THEORIES AND PRACTICE**

**STREAMS: DIP (LAPA)**

**TIME: 2 HOURS**

**DAY/DATE: TUESDAY 03/12/2019**

**8.30 AM – 10.30 AM**

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**INSTRUCTIONS:**

**Answer Question One and any other Two Questions**

**QUESTION ONE**

- (a) Distinguish between management and leadership. [6 marks]
- (b) Leaders can be managers but managers cannot be leaders. Explain. [6 marks]
- (c) Explain five key characteristics of effective leadership. [10 marks]
- (d) Using Maslow hierarchy of needs theory explain ways in which a leader can drive employees in achieving organizational objectives. [8 marks]

**QUESTION TWO**

- (a) Using the two-factor theory explain how Chuka University can motivate its employees to great performance. [12 marks]
- (b) Explain four advantages and four disadvantages of autocratic type of leadership. [8 marks]

**QUESTION THREE**

- (a) Explain 6 ways of effectively supervising employees in the workplace. [12 marks]
- (b) Explain challenges facing leaders in their supervisory roles. [8 marks]

**QUESTION FOUR**

- (a) Explain five sources of power for leaders. [10 marks]
- (b) Discuss sources of conflicts in an organization and strategies leaders can use to resolve conflicts. [10 marks]

**QUESTION FIVE**

Explain the historical evolution of leadership. [20 marks]

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