

BTOM 421

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

FOURTH YEAR EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR
OF HOSPITALITY & TOURISM MANAGEMENT

BTOM 421: FRENCH ORAL EXPRESSION

STREAMS: BTOM

TIME: 2 HOURS

DAY/DATE: FRIDAY 29/11/2019

8.30 A.M. – 10.30 A.M

4TH YEAR 1ST SEMESTER 2019/2020
ORDINARY FRENCH EXAMINATION

TIME: APPROXIMATELY 30 MINUTES

**(15 MINUTES PREPARATION TIME AND
15 MINUTES ACTUAL EXAM)**

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ORAL EXPRESSION

Speaking Role Play Card ONE

Approx. 15 minutes

READ THESE INSTRUCTIONS FIRST

You must carry out the tasks specified in the situation overleaf. The roles to be played by the Examiner and Yourself are indicated. You have 15 minutes to prepare the situation.

The important thing is to convey the message.

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THIS DOCUMENT CONSISTS OF 2 PRINTED PAGES.

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Candidat(e) : Vous
Professeur : Employé(e) à la gare SGR.

Vous allez à la gare SGR. Vous voulez faire une réservation pour aller à Mombasa.

1. (a) Saluez l'employé(e) ; **ET**
(b) Dites ce que vous voulez faire.

2. Dites pour quel jour vous voulez la réservation.

3. Dites à quelle heure vous voulez partir.

4. Écoutez l'employé(e) et choisissez en quelle classe vous voulez voyager.

5. (a) Remerciez l'employé(e) ; **ET**
(b) Posez **1** question (par exemple : Toilettes? Buffet?).

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Speaking Role Play Card TWO

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Candidat(e) : Vous

Professeur : Employé(e) à l’office de tourisme

Vous allez à l’office de tourisme. Vous voulez acheter des billets pour un parc national.

1. (a) saluez l’employé(e) ; **ET**
(b) Dites ce que vous voulez acheter.
2. Écoutez l’employé(e) et choisissez le jour.
3. Dites combien de billets vous voulez.

4. (a) Remerciez l'employé(e) ; **ET**
(b) Posez une question sur le parc (piscine ? café ?).

5. Donnez votre nationalité.

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Speaking Role Play Card THREE

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Candidat(e) : Vous

Professeur : Employé(e) à l’office de tourisme

Vous cherchez un hôtel. Vous allez à l’office de tourisme.

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1. (a) Saluez l'employé (e) ; **ET**
(b) Dites que vous cherchez un hôtel.

2. Dites combien de chambres vous voulez.

3. Dites si vous préférez un hôtel avec ou sans restaurant.

4. Écoutez l'employé (e) et choisissez un hôtel.

5. Posez **1** question sur l'hôtel (parking ?prix ?).

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Speaking Role Play Card FOUR

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Candidat(e) ; Vous
Professeur : Employé(e) dans une école d'équitation

Vous téléphonez à la réception de Tafaria. Vous voulez faire une promenade à cheval.

1. (a) Saluez l'employé(e) ; **ET**
(b) Dites ce que vous voulez faire.

2. Écoutez l'employé(e) et choisissez quelle sorte de promenade vous préférez.

3. Dites à quelle heure vous voulez faire l promenade à cheval.

4. Donnez votre âge.

5. (a) Remerciez l'employé(e) ; **ET**
(b) Demandez le prix.

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Speaking Role Play Card FIVE

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Candidat(e): Vous

Professeur: Employé(e) à l'agence de voyage.

Vous êtes à l'agence de voyage. Vous voulez acheter un ticket de car pour aller à Arusha.

1. (a) Saluez l'employé (e) ; **ET**
(b) Dites ce que vous voulez acheter.
2. Écoutez l'employé (e) et choisissez la sorte de ticket que vous voulez.
3. Dites quand vous voulez partir (Donnez **1** date).
4. Dites à quelle heure vous voulez partir.
5. (a) Remerciez l'employé (e) ; **ET**

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(b) Posez **1** question sur le car (par exemple : Internet ? Toilettes ?
Télévision ?)

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Speaking Role Play Card SIX

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Candidat(e): Vous

Professeur: Employé(e) à l’office de tourisme

Vous allez à l’office de tourisme. Vous voulez acheter des billets pour une excursion en bateau.

1. (a) Saluez l’employé(e) ; **ET**

- (b) Dites ce que vous voulez faire.
2. Dites quel jour vous voulez faire l'excursion.
 3. Écoutez l'employé(e) et choisissez l'excursion que vous voulez.
 4. Dites combien de billets vous voulez.
 5. (a) Remerciez l'employé(e) ; **ET**
(b) Posez **1** question sur le bateau (par exemple : café ? toilettes ? heure de retour ?).

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Speaking Role Play Card SEVEN

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Candidat(e): Vous

Professeur: Employé(e) à l'agence de voyage

Vous êtes à une agence de voyage. Vous voulez acheter un billet d'avion.

1. (a) Saluez l'employé (e) ; **ET**
(b) Dites ce que vous voulez.

2. Dites quand vous voulez partir (jour **ET** heure).

3. Dites combien de billets vous voulez.

4. (a) Donnez votre âge ; **ET**
(b) Dites que vous avez un passeport.

5. (a) Remerciez l'employé (e) ; **ET**
(b) Demandez le prix des billets.

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Speaking Role Play Card EIGHT

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Candidat(e): Vous

Professeur: Employé(e) à l'office de tourisme

Vous allez à l'office de tourisme. Vous voulez visiter le Musée de Nairobi.

1. (a) Saluez l'employé (e) ; **ET**
(b) Dites ce que vous voulez faire.

2. Dites quel jour vous voulez faire la visite.

3. Écoutez l'employé (e) et choisissez l'heure de la visite.

4. Dites combien de personnes vous êtes.

5. (a) Remerciez l'employé (e) ; **ET**
(b) Posez **1** question sur la visite. (par exemple : Une visite guidée? Un magasin de souvenirs au musée ?)

