

**CHUKA**

**UNIVERSITY**



**UNIVERSITY EXAMINATIONS**

**CHUKA, EMBU & THARAKA**

**EXAMINATION FOR THE AWARD OF DIPLOMA IN PROCUREMENT  
AND LOGISTICS MANAGMEENT**

**DPLM 0213: LOGISTICS MANAGEMENT**

**STREAMS: DPLM**

**TIME: 2 HOURS**

**DAY/DATE: MONDAY 09/12/2019**

**11.30 A.M. – 1.30 P.M.**

**INSTRUCTIONS: Answer question ONE and any other TWO questions**

**QUESTION ONE**

- (a) Write short notes on the following concepts as used in logistics management
- (i) Inbound logistics
  - (ii) Outbound logistics
  - (iii) Operations logistics
  - (iv) Material handling
  - (v) Physical distribution
  - (vi) Third party logistics
  - (vii) Vehicle routing and vehicle scheduling [14 marks]
- (b) Explain the objectives of logistics in an organization [6 marks]
- (c) Procurement function contributes significantly to the profitability of an organization.  
Discuss in reference to logistics activities. [10 marks]

**QUESTION TWO**

Discuss the various modes of transport that an organization can use to satisfy its logistical needs.  
Clearly indicating their advantages and disadvantages [20 marks]

**QUESTION THREE**

- (a) Cutting cost is the main objective of the procurement department. Discuss the various types of logistical costs and how they can be minimized. [10 marks]
- (b) Explain the emerging issues in logistics [10 marks]

**QUESTION FOUR**

- (a) Customer service is essential and a key element in logistics and strategies as it fosters the customer retention and business overall growth. Discuss [10 marks]
  - (b) Elimination of wastes in an organization is a key necessity towards enhancing professionalism and customer service levels. Discuss the major inventory waste and how they can be minimized. [10 marks]
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