

CHUKA



UNIVERSITY

**UNIVERSITY EXAMINATIONS**

**EXAMINATION FOR THE AWARD OF CERTIFICATE IN SOCIAL WORK**

**SOWK 00213: SOCIAL PSYCHOLOGY II**

**STREAMS: CERT. SOWK**

**TIME: 2 HOURS**

**DAY/DATE: WEDNESDAY 07/8/2019**

**2.30 P.M. – 4.30 P.M**

**INSTRUCTIONS: Answer question ONE (Compulsory) and any other TWO questions**

**QUESTION ONE**

- (a) Define the following terms [10 marks]
- (i) Social psychology
  - (ii) Attitude
  - (iii) Conflict
  - (iv) Stress
  - (v) Discrimination
- (b) Distinguish between the following social phenomena [9 marks]
- (i) Stereotype and prejudice
  - (ii) Frustration and anger
  - (iii) Aggression and violence
- (c) Explain any 3 forms of violence in the society [6 marks]
- (d) Identify any 5 types of discrimination [5 marks]

**QUESTION TWO**

- (a) Outline 5 factors that determine the level of persuasion in attitude change. [10 marks]
- (b) (i) What is stress management? [2 marks]
- (ii) Briefly explain any 4 strategies of managing stress [8 marks]

**QUESTION THREE**

- (a) Propose 3 behaviour modification strategies [6 marks]
- (b) Mention any 5 causes of intergroup conflict [5 marks]
- (c) Briefly describe any 3 sources of helping behaviour [9 marks]

**QUESTION FOUR**

- (a) Explain any 5 ways to develop prosocial behaviour [10 marks]
  - (b) Suggest 5 ways that can be used to deal with stereotypes in Kenya with practical examples [10 marks]
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