

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR OF

BSIS 205: USER STUDIES AND INFORMATION LITERACY

STREAMS:

TIME: 2 HOURS

DAY/DATE: WEDNESDAY 11/12/2019

2.30 P.M – 4.30 P.M

INSTRUCTIONS

Answer question one and any other two questions

Do not write on the question paper

1. (a) Explain FIVE modern challenges in information literacy. [10 marks]
(b) Explain FIVE criteria used in evaluation of online information resources in a resource centre. [10 marks]
(c) Explain the following terms as used in information literacy. [10 marks]
 - (i) Information
 - (ii) Information literacy
 - (iii) Boolean logic
 - (iv) Information retrieval
 - (v) Survey
2. (a) Explain FIVE benefits of user education and training for a first year student in a University library. [10 marks]
(b) Explain the role of technology in information provision in an information centre. [10 marks]
3. (a) Explain five challenges of manual user information services. [10 marks]
(b) Describe five groups of information seekers in a university library. [10 marks]

4. (a) Explain FIVE objectives of needs assessment in an information centre.[10 marks]
(b) Describe FIVE skills applicable in information seeking . [10 marks]
 5. (a) Describe FIVE elements of a community user profile. [10 marks]
(b) Explain FIVE reasons why students seek for information in a University library.
[10 marks]
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