

**CHUKA**



**UNIVERSITY**

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**UNIVERSITY EXAMINATIONS**

**EXAMINATION FOR THE AWARD OF  
DIPLOMA IN PUBLIC ADMINISTRATION**

**LAPA 0206: LEADERSHIP IN ACTION**

**STREAMS: LAPA**

**TIME: 2 HOURS**

**DAY/DATE: MONDAY 10/12/2018**

**2.30 PM – 4.30 PM**

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**INSTRUCTIONS:**

**Answer Question One and any other Two**

**QUESTION ONE**

**CASE STUDY**

You have been newly appointed as team leader of a management department consisting of 5 team members. The team has not been performing well in the past and your main aims are to consolidate team work and increase team performance.

- (a) What strategies would you use to evaluate the team's performance?[10 marks]
- (b) By using Belbin's concept of team members' role, provide 5 members' role that you would wish to emphasize in your team. [5 marks]
- (c) What are the characteristics of good team leadership? [10 marks]
- (d) Which strategies would you use to solve an emerging conflict? [5 marks]

**QUESTION TWO**

- (a) Servant Leadership is a leadership philosophy first espoused by Robert Greenleaf in his 1970 essay, "The Servant as Leader." With reference to Servant Leadership Theory, explain its impact on both employees and organization development. [12 marks]
- (b) List and explain at least FOUR sources of power in Leadership. [8 marks]

**QUESTION THREE**

- (a) Richard Branson is a renowned global innovative leader. Discuss why he is referred to this way and the behaviours of such a leader. [10 marks]
- (b) List and explain at least FIVE leadership tools that make great leaders. [10 marks]

**QUESTION FOUR**

- (a) Leadership is not about personality; it's about behavior an observable set of skills and abilities. As an exemplary leader, list and explain at least FIVE practices that you should have to lead the followers in the desired direction. [10 marks]
- (b) There are five major personality traits which have been identified as factors contributing to the likelihood of an individual displaying the characteristics of a transformational leader. Different emphasis on different elements of these traits point to inclination in personality to inspirational leadership, transactional leadership and transformational leadership. Discuss these five traits. [10 marks]

**QUESTION FIVE**

- (a) Leaders will recognize and understand how attitude affects all situations and implement strategies that influence a desired outcome. List and explain FOUR principles of an engaged leader. [8 marks]
  - (b) For leaders, having emotional intelligence is essential for success in any situation. List and explain the four elements of emotional intelligence. [12 marks]
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