

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

EXAMINATION FOR THE AWARD OF DEGREE
OF BACHELOR OF SCIENCE IN LIBRARY INFORMATION SCIENCE

LINS 440: MANAGEMENT INFORMATION SYSTEMS

STREAMS: BSC (LINS)

TIME: 2 HOURS

DAY/DATE: FRIDAY 07/12/2018

8.30 A.M. – 10.30 A.M.

INSTRUCTIONS: Answer question ONE and TWO other questions

QUESTION 1 (30 MARKS)

- (a) Explain the ICPS components of Management Information System (MIS) [5 marks]
- (b) Explain five benefits of a Transactional Processing System (TPS) [5 marks]
- (c) Explain five advantages of a Computerized Information System [5 marks]
- (d) Explain five factors that contribute to the success of Management Information System (MIS) in organization [10 marks]
- (e) Explain the value of information to organizations [5 marks]

QUESTION 2 (20 MARKS)

- (a) Explain four benefits of Management Information System (MIS) to an organization [8 marks]
- (b) Explain six barriers of Electronic Commerce (E-commerce) [12 marks]

QUESTION 3 (20 MARKS)

- (a) Explain four characteristics of Decision Support Systems (DSS) [8 marks]
- (b) Explain six benefits Decision Support Systems (DSS) [12 marks]

QUESTION 4

- (a) Using a diagram, illustrate the organization levels [8 marks]
- (b) At each level (as indicated in 4a) explain the type of Management Information System that is most suitable [12 marks]

QUESTION 5

- (a) Explain three types of Management Information System Reports [6 marks]
- (b) Explain five benefits of running an information business over an internet platform [14 marks]
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