CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR OF ARTS IN CRIMINOLOGY AND SECURITY STUDIES

CRSS 230: INTRODUCTION TO PRIVATE SECURITY

STREAMS:

TIME: 2 HOURS

DAY/DATE: WEDNESDAY 12/04/2023

8.30 A.M – 10.30 A.M

INSTRUCTIONS:

Answer question one and any other two questions

Question ONE carries 30 marks while all others are 20 marks each.

All answers must be in essay form

QUESTION ONE

(a) The security officer is expected not only to make ethical decisions but to also follow a code of ethics. Explain any 10 codes of ethics that security professionals must adhere to.

[10

marks]

- (b) Describe the nature of police private security in Kenya. [10 marks]
- (c) Explain the powers to search granted to private security according to private security regulation act no. 13 of 2016. [10 marks]

QUESTION TWO

(a) Explain the following terms as used in the security industry.

(i)	Security	[2 marks]
(ii)	Private security officer	[2 marks]
(iii)	Private security firm	[2 marks]

	(iv)	Police officer	[2 marks]
	(v)	Public security	[2 marks]
(b)	b) Evaluate any five benefits of customer service by security in a manufacturing company		
			[10
	marks]		

QUESTION THREE

Discuss the role of security in providing customer service in an organization. [20 marks]

QUESTION FOUR

- (a) Analyze any seven issues affecting the mutual relationship between police and private security.
 [14 marks]
- (b) In your own understanding, examine the importance of the security incidence report.

[6

marks]

QUESTION FIVE

- (a) Discuss the usefulness of the security professional notebook. [10 marks](b) Assume that you are a security manager at Chuka University and you are to train your
- newly recruited security staff on various functions. Elaborate on any five roles you would train them on. [10 marks]
