CHUKA



UNIVERSITY

# UNIVERSITY EXAMINATIONS

# EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR OF ARTS IN CRIMINOLOGY AND SECURITY STUDIES

**CRSS 230: INTRODUCTION TO PRIVATE SECURITY** 

**STREAMS:** 

**TIME: 2 HOURS** 

## DAY/DATE: WEDNESDAY 12/04/2023

8.30 A.M – 10.30 A.M

## **INSTRUCTIONS:**

Answer question one and any other two questions

Question ONE carries 30 marks while all others are 20 marks each.

All answers must be in essay form

#### **QUESTION ONE**

(a) The security officer is expected not only to make ethical decisions but to also follow a code of ethics. Explain any 10 codes of ethics that security professionals must adhere to.

[10

marks]

- (b) Describe the nature of police private security in Kenya. [10 marks]
- (c) Explain the powers to search granted to private security according to private security regulation act no. 13 of 2016. [10 marks]

# **QUESTION TWO**

(a) Explain the following terms as used in the security industry.

(i)	Security	[2 marks]
(ii)	Private security officer	[2 marks]
(iii)	Private security firm	[2 marks]

	(iv)	Police officer	[2 marks]
	(v)	Public security	[2 marks]
(b)	b) Evaluate any five benefits of customer service by security in a manufacturing company		
			[10
	marks]		

## **QUESTION THREE**

Discuss the role of security in providing customer service in an organization. [20 marks]

## **QUESTION FOUR**

- (a) Analyze any seven issues affecting the mutual relationship between police and private security.
  [14 marks]
- (b) In your own understanding, examine the importance of the security incidence report.

[6

marks]

# **QUESTION FIVE**

- (a) Discuss the usefulness of the security professional notebook. [10 marks](b) Assume that you are a security manager at Chuka University and you are to train your
- newly recruited security staff on various functions. Elaborate on any five roles you would train them on. [10 marks]

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