

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

**EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR OF ARTS IN
CRIMINOLOGY AND SECURITY STUDIES**

CRSS 430: SECURITY MANAGEMENT

STREAMS: ODEL

TIME: 2 HOURS

DAY/DATE: WEDNESDAY 12/04/2023

8.30 A.M – 10.30 A.M

INSTRUCTIONS:

Answer question one (compulsory) and any other two questions

QUESTION ONE

- (a) Your former classmate has been invited for a security manager's interview in a micro finance. She comes to you for a quick recap of some security management topics. Explain to her five internal theft preventive measures applicable in such an organization.

[15

marks]

- (b) You are seeking a job as a security manager in BIASHARA supermarket. During the interview, you are tasked to explain what you understand as the roles of an enterprise security manager.

[15 marks]

QUESTION TWO

- (a) During a group discussion, Grace feels she did not understand standard operating procedures. With well thought-out examples, explain to her the main features of standard operations procedures for a protection officer.

[10 marks]

- (b) Security issues have been in existence for many decades. Briefly discuss the evolution of security management.

[10 marks]

QUESTION THREE

- (a) As a security officer, you realize that incidents are bound to occur organization during the day –to-day activities. Elaborately discuss with your staff at least five steps that are followed in the resolution of an incident. [10 marks]
- (b) Discuss two strategies that a retailer can engage to solve administrative errors that lead to retail loss. [10 marks]

QUESTION FOUR

- (a) Security departments in organization must be involved in the budget process for smooth running of operations. With examples, explain four factors to be considered during such budgeting process. [10 marks]
- (b) Discuss five basic roles of a security officer in the organization’s standard operating procedures. [10 marks]

QUESTION FIVE

You are the security manager in GREEN hospital. During one of their security meetings, you have tasked by the hospital management to:

- (a) Explain your understanding of ‘Security Survey’. [5 marks]
 - (b) What is the importance of a security survey in a hospital set –up? [15 marks]
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