

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

**FIRST YEAR EXAMINATION FOR THE AWARD OF DEGREE OF MASTER
OF BUSINESS ADMINISTRATION (MBA)**

MBAD 841: HUMAN RESOURCE MANAGEMENT

STREAMS: MBAD Y1

TIME: 3 HOURS

DAY/DATE: THURSDAY 08/04/2021

8.30 A.M. – 11.30 P.M.

INSTRUCTIONS

- *Answer ALL questions*
- *Do not write on the question paper*

Question one

- Explain the goals of human resource management (6 marks)
- Distinguish between hard and soft models of human resources management (6 marks)
- Discuss the resource-based view of strategic human resource management (6 marks)

Question two

- Explain clearly two methods of job analysis (JA) you are familiar with (10 marks)
- Outline the techniques of forecasting human resource needs in an organization (10 marks)

Question three

- Discuss the scientific selection process pointing out the relevance of each phase. (10 marks)
- You have been asked to facilitate training of newly employed administrators in your organization. Establish the training objectives for use during the training. (10 marks)

Question four

Explain the desired precaution for implementing a play for performance program. (10 marks)

Question five

(a) How would you promote safety in workplace? (10 marks)

(b) Discuss grievances procedure.

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