

CHUKA



UNIVERSITY

SUPPLEMENTARY / SPECIAL EXAMINATIONS

**THIRD YEAR EXAMINATION FOR THE AWARD OF BACHELOR DEGREE IN
COMMUNITY DEVELOPMENT**

CDEV 326 / 210: CONFLICT MANAGEMENT IN THE COMMUNITY

STREAMS:

TIME: 2

HOURS

DAY/DATE: TUESDAY 17/11/2020

2.30 P.M - 4.30 P.M.

INSTRUCTIONS:

- Answer question ONE and any other TWO questions below.

- Q1. a) Using appropriate examples describe the types of conflict (10 marks)
b) Outline the possible causes of conflict in an urban setting (10 marks)
c) Outline the symptoms of conflicts in your community (10 marks)
- Q2. Discuss the stages and possible negotiation methods for conflicts in the community
(20 marks)
- Q3. Conflicts must be critically analysed in order to resolve them. Explain any five tools that can be used for analysing the conflicts and give examples in each case. (20 marks)
- Q4. a) Write brief notes on conflict theories according to Fischer (2000) (10 marks)
b) Differentiate between triggers and root causes of conflict (10 marks)
- Q5. a) Describe any five approaches to conflict resolution (10 marks)
b) Discuss how to balance power in a conflict (10 marks)

Q6. Discuss the role of NGOs various organizations in conflict management (20 marks)

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