

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

SECOND YEAR EXAMINATION FOR THE AWARD OF
BACHELOR OF SCIENCE IN COMMUNITY DEVELOPMENT

CDEV 210: CONFLICT MANAGEMENT IN THE COMMUNITY

STREAMS: BSC (CDEV)

DAY/DATE: FRIDAY 09/7/2021

TIME: 2 HOURS

2.30 P.M. – 4.30 P.M.

INSTRUCTIONS: Answer question ONE and any other TWO questions

- Q1. (a) Power must be balanced during conflict situations. Explain how this can be done [10 marks]
- (b) Write brief notes on the three schools of thought of conflicts [12 marks]
- (c) State four positive and four negative effects of conflicts in the community [8 marks]
- Q2. (a) Conflicts are asymptomatic. Justify [10 marks]
- (b) Triggers differ from root causes of conflict. Explain [10 marks]
- Q3. Discuss the strategies you would use to analyze conflicts in your community [20 marks]
- Q4. (a) NGOs have a role in conflict management. Discuss [12 marks]
- (i) ABC triangle
- (ii) The Pyramid
- Q5. (a) Describe five causes of conflicts in the community [10 marks]
- (b) Explain two negotiation styles for conflicts [10 marks]
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