

**CHUKA**



**UNIVERSITY**

**UNIVERSITY EXAMINATIONS**

**EXAMINATION FOR THE AWARD OF DIPLOMA IN PROJECT PLANNING AND  
MANAGEMENT AND COMMUNITY DEVELOPMENT**

**CDEV 0207: NGOS AND DEVELOPMENT**

**STREAMS:**

**TIME: 2 HOURS**

**DAY/DATE: MONDAY 20/09/2021**

**11.30 A.M – 1.30 P.M**

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**INSTRUCTIONS**

**■ Answer question one and any other two questions**

**QUESTION ONE (30 MARKS)**

- (a) Using examples differentiate the following terms;
- (i) Civil society organization and self help group [4 marks]
  - (ii) Non governmental organization and local NGO'S. [4 marks]
  - (iii) Social movement and Faith based organization [4 marks]
- (b) Define organization culture and using examples explain the categories of organization culture. [8 marks]
- (c) Discuss any five features of non governmental organizations that describe their Operations locally and internationally. [10 marks]

**QUESTION TWO (20 MARKS)**

- (a) Warikah organization offers family planning services to Ndagani community members. What type of Non government organization do they subscribe to? [2 marks]
- (b) Using examples, discuss the various types of Non- governmental organizations in the world. [8 marks]
- (c) The NGO'S supports the government in bringing positive change in the community. Discuss any ten roles that the NGO'S play in ensuring this development is achieved.

[5

marks]

- (d) Discuss any five functions of organization culture in any institution. [5 marks]

**QUESTION THREE (20 MARKS)**

- (a) Any organizational change is influenced by internal or external factors. Discuss any ten forces that bring change in the organization. [20 marks]

**QUESTION FOUR (20 MARKS)**

- (a) Discuss any five principles that guide the non governmental organizations in their operations. [10 marks]
- (b) Organizations encourage change to achieve the set goals and objectives. Discuss why many employees resist this change. [10 marks]

**QUESTION FIVE (20 MARKS)**

- (a) Explain the challenges that are faced by non-governmental organizations making it difficult to achieve the set goals. [10 marks]
- (b) Many organizations are faced by various conflicts which makes operations difficult, using examples, discuss the various causes of conflict in these organizations.

[10

marks]

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