

CHUKA



UNIVERSITY

**UNIVERSITY EXAMINATIONS**

**FIRST YEAR EXAMINATION FOR THE AWARD OF DIPLOMA  
IN SOCIAL WORK**

**SOWK 0217: SOCIAL PSYCHOLOGY II**

**STREAMS: DIP. SOWK**

**TIME: 2 HOURS**

**DAY/DATE: FRIDAY 09/7/2021**

**11.30 A.M. – 1.30 P.M.**

**INSTRUCTIONS: Answer question ONE (Compulsory) and any other TWO**

**QUESTION ONE (30 MARKS)**

- (a) Discuss any 5 reasons why social psychology is an important study to a social worker. [10 marks]
- (b) Explain any five skills that will be needed in changing a societal attitude [10 marks]
- (c) Define these terms as studied in social psychology [10 marks]
- (i) Psychosocial
  - (ii) Social problems
  - (iii) Social learning
  - (iii) Prosocial behaviour
  - (iv) Social psychology

**QUESTION TWO (20 MARKS)**

Briefly describe the following phenomena as studied in social psychology [20 marks]

- (i) Domestic violence
- (ii) Child abuse
- (iii) Intergroup conflict
- (iv) Prejudice
- (v) Stereotyping

**QUESTION THREE (20 MARKS)**

- (a) Differentiate these terms in the confines of social psychology
  - (i) Anger and frustration [4 marks]
  - (ii) Choices and decisions [4 marks]
  - (iii) Altruism and egoism [4 marks]
- (b) Discuss any 4 types of discrimination [8 marks]

**QUESTION FOUR (20 MARKS)**

- (a) Explain briefly any 5 behaviour modification strategies [10 marks]
- (b) Discuss any 5 stress management techniques [10 marks]

**QUESTION FIVE (20 MARKS)**

- (a) Highlight any 5 ways of developing prosocial behaviour [10 marks]
  - (b) Illustrate 5 steps of decision making [10 marks]
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