

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

CHUKA AND EMBU CAMPUSES

EXAMINATION FOR THE AWARD OF CERTIFICATE IN SOCIAL WORK

SOWK 00213: SOCIAL PSYCHOLOGY II

STREAMS: CERT. SOWK

TIME: 2 HOURS

DAY/DATE: MONDAY 22/03/2021

8.30 A.M. – 10.30 A.M.

INSTRUCTIONS:

- **Answer question one and any other two.**

- Q1. (a) Define the following terms as used in social psychology:
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|---------------------------|-----------|
| (i) Attitude | (2 marks) |
| (ii) Prosocial behavior. | (2 marks) |
| (iii) Intergroup conflict | (2 marks) |
| (iv) Social psychology | (2 marks) |
| (v) Aggression | (2 marks) |
- (b) Discuss five factors influencing attitude formation. (10 marks)
- (c) Explain any five sources of prosocial behaviour. (10 marks)
- Q2. (i) As a social worker, discuss ways in which you can help an individual deal with stress. (10 marks)
- (ii) Discuss any five importance of attitude. (10 marks)
- Q3. (i) Explain any five anger management techniques. (10 marks)
- (ii) Discuss social learning as a way of acquiring attitude. (10 marks)
- Q4. Discuss the factors that influence the way individuals react to emergencies. (20 marks)

- Q5. (i) Explain any five forms of discrimination. (10 marks)
- (ii) Discuss five causes of domestic violence. (10 marks)
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