

CHUKA



UNIVERSITY

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EXAMINATION FOR THE AWARD OF DIPLOMA IN SOCIAL WORK

SOWK 0211: GROUP PROCESS

STREAMS: DIP. SOWK

TIME: 2 HOURS

DAY/DATE: MONDAY 22/03/2021

8.30 A.M. – 10.30 A.M.

INSTRUCTIONS:

- **Answer question ONE and any other TWO.**

SECTION A

- Q1. (a) Describe in detail the group formation process. (5 marks)
- (b) Explain any five functions of groups in a community setting. (10 marks)
- (c) Explain 5 different types of groups and give 2 examples for each. (5 marks)
- (d) Explain the concept of group dynamics and show with illustrations how it affects group performance. (10 marks)

SECTION B

- Q2. Explain ten different skills that a social worker should have been dealing with groups. (20 marks)
- Q3. Make brief notes on the theoretical factors that influence the formations of groups. (20 marks)
- Q4. For a group to be recognized, several factors have to be in play, explain with examples any five of them. (20 marks)
- Q5. (a) How can conflict be managed effectively in a group? (10 marks)
- (b) What are the roles of a leader in a group? (10 marks)
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