

CHUKA



UNIVERSITY

**UNIVERSITY EXAMINATION  
RESIT/SUPPLEMENTARY / SPECIAL EXAMINATIONS  
EXAMINATION FOR THE AWARD OF CERTIFICATE IN SOCIAL WORK**

**SOWK 00121: METHODS AND APPROACHES OF SOCIAL WORK**

**STREAMS:**

**TIME: 2 HOURS**

**DAY/DATE: FRIDAY 05/11/2021**

**11.30 A.M - 1.30 P.M.**

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**INSTRUCTIONS:**

- Answer question **ONE (compulsory)** any other **TWO** questions

1. (a) Discuss five characteristics of group work. [10 marks]  
(b) Outline five techniques of behavior modification. [10 marks]  
(c) Outline five characteristics of social work as a professional. [5 marks]  
(d) Define social diagnosis and explain two types of social diagnosis in social work. [5 marks]
  2. (a) Discuss the key steps involved in the social work process. [10 marks]  
(b) Discuss five roles of a group worker in social group worker. [10 marks]
  3. (a) Using clear examples examine the differences between macro and micro social work. [10 marks]  
(b) outline five challenges facing adolescents with disabilities. [10 marks]
  4. Define social group work and discuss the key objectives of group work as outline in the social group work. [20 marks]
  5. Define the term community organization and discuss nine principles of community organization. [20 marks]
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