

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

EXAMINATION FOR THE AWARD OF CERTIFICATE IN SOCIAL WORK

SOWK 00111: INTRODUCTION TO SOCIAL WORK

STREAMS: CERT. SOWK

TIME: 2 HOURS

DAY/DATE: MONDAY 05/07/2021

8.30 A.M. – 10.30 A.M.

INSTRUCTIONS:

- **Answer ALL questions in section A and choose any two in section B.**

SECTION A

1. (a) Define the following terms as used in social work. (10 marks)
 - (i) Social work (2 marks)
 - (ii) Mediator (2 marks)
 - (iii) Advocate (2 marks)
 - (iv) Rehabilitation (2 marks)
 - (v) Facilitation (2 marks)
- (b) Highlight four major goals of social work practice. (4 marks)
2. (a) Highlight core values in social work. (8 marks)
- (b) State the characteristics that a competent social worker should possess. (8 marks)

SECTION B

3. (a) Discuss skills and competences required for a social worker. (10 marks)
 - (b) Explain five roles of a social worker. (10 marks)
 4. (a) Identify and explain on the areas where social work is practiced. (10 marks)
 - (b) Discuss the challenges faced by social workers. (10 marks)
 5. Identify the social gaps in the society that you think have been overlooked and provide possible solutions to them. (20 marks)
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