

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

**FOURTH YEAR EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR
OF**

SOCI 446: CONFLICT RESOLUTION AND MANAGEMENT

STREAMS:

TIME: 2 HOURS

DAY/DATE: MONDAY 29/03/2021

2.30 P.M. – 4.30 P.M.

INSTRUCTIONS:

- Answer question **ONE** and any other **TWO** questions

QUESTION ONE (30 MARKS)

- Using specific examples discuss the reasons why people disagree. (10 marks)
- Explain **three** approaches commonly used for conflict analysis. (6 marks)
- Examine the **five** conflict management strategies. (10 marks)
- Discuss triangulation in the process of conflict analysis. (4 marks)

QUESTION TWO (20 MARKS)

- Using a community organization as an example discuss **three** elements of conflict in Kenya. (6 marks)
- “People may appreciate the same situation in different ways, and so respond differently, it is therefore necessary to understand the respond styles of the people involved so as to manage conflicts properly” Discuss this statement with appropriate examples.(14 marks)

QUESTION THREE (20 MARKS)

- Conflict is a dynamic process, discuss. (5 marks)

- (ii) Discuss each of the theories below in the context of conflict applying them to the contemporary experiences
- (a) Marx view of conflict theory (5 marks)
 - (b) Weber view of conflict theory (5 marks)
 - (c) Later conflict theorists (5 marks)

QUESTION FOUR

- (i) Define conflict analysis as used in conflict analysis and management. (5 marks)
- (ii) Discuss at least **five** tools used for managing conflict. (15 marks)

QUESTION FIVE

- (i) Define conflict as used in conflict resolution and management. (1 mark)
 - (ii) Explain the **three** views of conflict in Kenyan context. (9 marks)
 - (iii) Differentiate traditional vs current views of conflict. (10 marks)
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