

CHUKA



UNIVERSITY

UNIVERSITY EXAMINATIONS

EXAMINATION FOR THE AWARD OF DEGREE OF BACHELOR OF SOCIOLOGY

SOCI 446: CONFLICT RESOLUTION AND MANAGEMENT

STREAMS: B. SOCI (ODEL)

TIME: 2 HOURS

DAY/DATE: THURSDAY 07/10/2021

8.30 A.M – 10.30 A.M.

INSTRUCTIONS:

- Answer question ONE and any other TWO questions
- Do not write on the question paper.

QUESTION ONE

- (i) Discuss the seven steps on how to successfully negotiate the resolution of conflict. (14 marks)
- (ii) Appraise positive effects of conflicts in Kenya. (16 marks)

QUESTION TWO

- (i) Define the term conflict. (2 marks)
- (ii) Discuss each of the theories below in the context of conflict applying them to the contemporary experiences.
- (a) Marx's view of conflict theory (6 marks)
- (b) Weber's view of conflict theory (6 marks)
- (c) Later conflict theorists (6 marks)

QUESTION THREE

- (i) Explain four reasons why we should resolve conflict. (4 marks)
- (ii) Using examples from the Kenyan context evaluate five types of conflict resolution strategies. (16 marks)

QUESTION FOUR

(i) Explain the three views of conflict. (10 marks)

(ii) Differentiate traditional Vs current views of conflict. (10 marks)

QUESTION FIVE

(i) Define conflict analysis. (4 marks)

(ii) Classify at least four tools used for managing conflict. (16 marks)
